



# DevOps Supervisor

## CONSOLIDATED COURT AUTOMATION PROGRAMS (CCAP)

### Wisconsin Court System

If you have experience with DevOps, including supervising database administrators, DevOps engineers, technical consultants and software engineers we encourage you to apply for the **DevOps Supervisor** position at the Wisconsin Court System. The DevOps Supervisor oversees the development, deployment, and integration of software, ensuring smooth collaboration between development and operations teams; oversees the software development lifecycle focusing on reliability, speed, and security; manages software maintenance; and manages DevOps projects.

Individuals who have extensive experience with system monitoring, continuous integration/ continuous delivery (CI/CD), automation including automated software delivery, testing, automating infrastructure, and leading cross-functional teams are encouraged to apply. Candidates must be self-motivated and have a commitment to providing high-quality systems and services to the Wisconsin Court System.

**LOCATION:** Madison, WI, certain positions with this Department may allow remote work for a portion of their work schedule, depending on the needs of the position and the work unit. This topic may be discussed in the interview process.

**SALARY:** Starting salary will be \$92,366 - \$110,845 annually, with a State of Wisconsin benefits package.

#### RESPONSIBILITIES:

1) Manage DevOps systems and activities such as defining, refining and documenting DevOps best practices and standards. 2) Oversee the operation of, and improvements to, the CI/CD Pipeline including build, test, and deployment pipelines. 3) Oversee software maintenance, ensuring libraries are up-to-date, security issues are addressed, and system fixes are delivered in a timely manner. 4) Supervise DevOps engineers, database administrators, software engineers, and technical consultants in areas of expertise. 5) Oversee the identification and resolution of issues using performance metrics, monitoring, and logs to identify trends and potential issues. 6) Manage system optimization based on monitoring and analysis. 7) Develop incident response protocols, serve as an incident manager and perform lead on root cause analyses. 8) Manage the DevOps budget, including on-premise servers, cloud services and DevOps software. 9) Collaborate effectively with the CCAP Leadership team to establish and implement best practices for operations, project management, and customer service.

#### QUALIFICATIONS:

1) A Bachelor's Degree in Computer Science, Information Technology, Computer Engineering or related field is preferred. 2) Excellent knowledge of DevOps philosophies, practices, and tools. 3) Excellent knowledge of agile development methodologies. 4) Excellent knowledge of software security policies and procedures. 5) Good knowledge of software quality assurance processes. 6) Good knowledge of IT automation tools, with Ansible preferred. 7) Good knowledge of code management tools, with Gitlab preferred. 8) Good knowledge of containerization tools, with Docker and Docker Compose preferred. 9) Good knowledge of virtualization tools, with KVM and VMWare preferred. 10) Good knowledge of build tools, with SBT and Cargo preferred. 11) Working knowledge and skill with scripting tools. 12) Working knowledge with SQL database management and maintenance, with PostgreSQL preferred. 13) Excellent verbal and written communication, conflict resolution, staff development and mentoring. 14) Excellent ability to collaborate across levels and departments, foster teamwork between direct reports and other Court system staff. 15) Ability to lead and direct the work of others with minimal oversight of management. 16) Experience in operations and project management, a leadership position in an information technology environment. 17) Experience supervising teams of 5+ individuals preferred. 18) Experience with monitoring and log systems, with Prometheus and Grafana preferred.

#### SPECIAL REQUIREMENTS:

1) Employment will require a criminal background check. 2) Must meet the minimum standards for driving a state vehicle. 3) Must be able to travel throughout the State of Wisconsin with occasional overnights. 4) The Wisconsin Court System does not sponsor work visas. In compliance with federal law, all persons hired will be required to verify identity and eligibility to work in the United States, and to complete the required employment eligibility form upon hire.

#### TO APPLY:

Please submit a cover letter and resume in a [single .pdf document](#) indicating the position **#25-2508 DevOps Supervisor** to [human.resources@wicourts.gov](mailto:human.resources@wicourts.gov). All materials should address your relevant education, experience, and skills as it relates to the qualifications and special requirements listed above. Failure to follow these procedures may result in your disqualification.

#### DEADLINE:

In order to be assured consideration, applications must be received by 11:59 PM on March 16, 2025. The Wisconsin Court System will provide reasonable accommodations to qualified applicants when requested. For additional information on the court system, visit our website at [www.wicourts.gov](http://www.wicourts.gov).

*Upon request, all prospective employees can obtain a copy of the Equal Employment Opportunity Utilization Report.*

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