



Technical Operations Supervisor

Office/Department/District

Wisconsin Court System

The Consolidated Court Automation Programs (CCAP) for the Wisconsin Court System is seeking qualified candidates for a full-time **Technical Operations Supervisor**. If you have experience managing IT infrastructure, including virtual server environments, network systems, and remote service delivery, we encourage you to apply. This role offers the opportunity to lead a skilled technical team supporting statewide court operations. This position is expected to be available starting January 10, 2027 at the earliest.

LOCATION: Madison, WI. Certain positions with this Department may allow remote work for a portion of their work schedule, depending on the needs of the position and the work unit. This topic may be discussed in the interview process. Employees residing outside the state of Wisconsin are not eligible for full-time remote work.

SALARY: \$100,900 to \$121,100 annually with a State of Wisconsin benefits package. Salary will be determined based on the selected candidate's qualifications and experience.

RESPONSIBILITIES:

1) Ensures a reliable and secure enterprise technical infrastructure. 2) Supervise and mentor technical operations staff. 3) Management and remediation of production issues, outages, and incidents. 4) Provides organizational leadership and strategic planning.

QUALIFICATIONS:

Required: 1) Technical degree in IT infrastructure. 2) Minimum of three years of experience in a senior-level IT infrastructure role. 3) Excellent knowledge of IT infrastructure design, architecture, and frameworks across on-premises and cloud environments. 4) Excellent knowledge of core IT operational and technical functions, including infrastructure, systems, networking, cloud services, and service delivery. 5) Excellent knowledge of data center infrastructure, architecture, operations, and management practices. 6) Demonstrated experience designing, implementing, and managing enterprise IT infrastructure across on-premises and cloud environments. 7) Demonstrated experience leading technical projects, coordinating project teams, and organizing resources to achieve defined objectives. 8) Experience with disaster recovery, business continuity, and infrastructure resiliency methodologies and technologies. 9) Experience applying quality assurance methodologies and practices within an IT environment. 10) Strong ability to collaborate across technical and business teams, build effective working relationships, and foster teamwork. 11) Knowledge of business functions and technology requirements within the Wisconsin Court System, or the ability to quickly develop such knowledge.

Preferred: 1) Bachelor's degree in information technology or related field, or equivalent combination of education and experience. 2) Two years of experience in IT infrastructure leadership, including supervisory responsibilities. 3) Experience with Windows and Linux server administration, network administration, cloud engineering, and Office 365 administration (Exchange, SharePoint, OneDrive, Teams). 4) IT Service Level Management (ITSM) and/or ITIL Certification.

SPECIAL REQUIREMENTS:

1) Employment will require a criminal background check. 2) The Wisconsin Court System does not sponsor work visas. In compliance with federal law, all persons hired will be required to verify identity and eligibility to work in the United States, and to complete the required employment eligibility form upon hire.

TO APPLY:

Please submit a cover letter and resume in a **single .pdf document** indicating the position **#26-2644 Technical Operations** to human.resources@wicourts.gov. All materials should address your relevant education, experience, and skills as it relates to the qualifications and special requirements listed above. Failure to follow these procedures may result in your disqualification.

DEADLINE:

In order to be assured consideration, applications must be received by 11:59 PM on November 10, 2026. The Wisconsin Court System will provide reasonable accommodations to qualified applicants when requested. For additional information on the court system visit our website at www.wicourts.gov.

Notice: Upon request, all prospective employees can obtain a copy of the Equal Employment Opportunity Utilization Report.

EQUAL OPPORTUNITY and E-VERIFY EMPLOYER