## TRUST ACCOUNT MANAGEMENT SEMINAR SEPTEMBER 22, 2023

| 9:00 - 9:10   | Introductory Remarks  | Travis Stieren<br>Administrator,<br>OLR Trust Account Program   |
|---------------|---|---|
| 9:10 - 9:50   | Trust Account Basics  Purpose of Trust Accounts Types of Accounts Commingling Availability of Funds Prohibited Transactions Overdraft Reporting Annual Certificate & Acknowledgements  Question and Answer Period | Travis J. Stieren   |
| 9:50 - 10:00  | Break   |   |
| 10:00 - 10:30 | Handling Legal Fees and Costs Advanced Fees, Flat Fees & Retainers Withdrawal of Earned Fees from Trust Account Alternative to Holding Unearned Fees in Trust   | Timothy Pierce<br>Ethics Counsel,<br>State Bar of Wisconsin   |
| 10:30 – 10:50 | Record Keeping – Part 1 Overview of Records Maintenance Accounts  | Travis Stieren  |
| 10:50 - 11:00 | Break   |   |
| 11:00 - 11:30 | Record Keeping – Part 2 Record Keeping Step-by-Step Monthly Reconciliations Electronic Record keeping Question and Answer Period  | Travis Stieren  |
| 11:30-11:50   | The Role of Trust Accounts in Increasing Access to Justice  | Tehmina Islam IOLTA Program Manager, Wisconsin Trust Account Foundation   |
| 11:50 - 12:00 | Break   | , 100010111 11400 110001110 1 0 uniuuii 01  |
| 12:00 - 12:40 | Electronic Banking 2023 E-Banking Changes Security Requirements Fees, Reversals, Chargebacks New Operating Account Option   | Michele Barlow, AAP, NCP<br>Senior Vice-President,<br>Mid-Atlantic ACH Association/Payments<br>Advisory Resource<br>and<br>Travis Stieren |
| 12:40 - 1:00  | Question and Answer Period  |   |



DATE:

## **REGISTRATION FORM**

## TRUST ACCOUNT MANAGEMENT SEMINAR

Friday, September 22, 2023

| TIME:                    | 9:00 a.m. to 1:00 p.m.       |  |
|--------------------------|------------------------------|--|
| CHECK-IN:                | 8:30 – 9:00 a.m.             |  |
| LOCATION:<br>CLE CREDIT: | Live Online Seminar          |  |
| REGISTRATION             | DEADLINE: September 18, 2023 |  |
| _                        |                              |  |
|                          | (PLEASE PRINT)               |  |
| Name:                    |                              |  |
| Law Firm:                |                              |  |
| Address:                 |                              |  |
|                          |                              |  |
| Telephone:               |                              |  |
| Email:                   |                              |  |

This program is presented free of charge as a service to the members of the State Bar of Wisconsin and their support staff.

Please send this form with no later than **September 18, 2023** to:

OFFICE OF LAWYER REGULATION 110 E. MAIN STREET, SUITE 315 P.O. BOX 1648 MADISON, WI 53701-1648 ATTN: TRUST ACCOUNT PROGRAM TRAVIS.STIEREN@WICOURTS.GOV